

International CAMPING

1 – Prior Information

THIS DOCUMENT TRANPOSES THE LEGAL PROVISIONS CONTAINED IN THE REGIONAL PROTOCOL FOR OUTDOOR FACILITIES. THE MANAGEMENT RESERVES THE RIGHT TO CHANGE THE CONTENT IN CASE OF ANY CHANGES BY THE AUTHORITIES.

IN ORDER TO PROTECT THE HEALTH OF THE PERSONS PRESENT INSIDE THE CAMPSITE, WE INFORM YOU THAT WE HAVE TAKEN SOME PRECAUTIONARY MEASURES, AS REQUIRED BY THE REGULATIONS IN FORCE.

IN IMPLEMENTATION OF THESE MEASURES, WE INFORM YOU THAT ENTRY IS NOT ALLOWED:

- WHERE IT IS POSITIVE FOR COVID-19, OR OTHERWISE SUBJECTED TO THE QUARANTINE MEASURE;
- IN THE EVENT THAT DURING THE LAST 14 DAYS YOU HAVE CONTACT WITH SUBJECTS TESTED POSITIVE AT COVID-19 OR COMES FROM AREAS AT RISK ACCORDING TO THE WORLD HEALTH ORGANIZATION;
- IN THE CASE OF FEVER (OVER 37.5 °C) OR OTHER FLU SYMPTOMS. IN EVENT OF AN OUTBREAK OF SUCH SYMPTOMS AFTER ENTERING CAMPSITE, YOU MUST IMMEDIATELY INFORM THE COMPANY MANAGER, TAKING CARE TO STAY AT A SURE DISTANCE FROM THE PEOPLE PRESENT AND INFORM THE HEALTH AUTHORITY;

ENTERING THE CAMPSITE YOU UNDERTAKE TO RESPECT ALL THE PROVISIONS OF THE AUTHORITIES AND THE COMPANY RULES, IN PARTICULAR TO MAINTAIN A SAFE DISTANCE, AVOID ANY ASSEMBLY, WEAR THE MASK WHEN NECESSARY, OBSERVE THE RULES OF HYGIENE OF THE HANDS AND MAINTAIN CORRECT HYGIENIC BEHAVIOUR.

THE HEAD OF THE FAMILY/GROUP UNDERTAKES TO INFORM THE REMAINING MEMBERS OF THE FAMILY/GROUP.

2 – Sanitization procedures

TOILETS, BUNGALOWS AND COMMON AREAS WILL BE CONSTANTLY SANITIZED IN ACCORDANCE WITH THE PROTOCOLS USING CERTIFIED PRODUCTS.

INSIDE THE CAMPSITE WILL BE INSTALLED DEVICES FOR HAND DISINFECTION AND MADE AVAILABLE SANITATION KITS. THE CUSTOMER IS INVITED TO PERIODICALLY CLEAN AND DISINFECT THE OUTDOOR FURNITURE OF THEIR OWN RELEVANCE.

3 – Check-In & Check-Out

IN ORDER TO SPEED UP REGISTRATION PROCEDURES IT WILL BE USED A PRE CHECK-IN PROCEDURE.

THE CUSTOMER WILL BE INVITED TO ANTICIPATE BY E-MAIL THE LIST OF MEMBERS OF THE FAMILY/ GROUP IN ORDER TO MINIMIZE THE TIME SPENT IN THE RECEPTION AREA. UPON ARRIVAL AT THE CAMPSITE, ONLY THE HEAD OF THE FAMILY/GROUP LEADER IS INVITED TO SHOW UP AT THE RECEPTION TO FINALIZE THE REGISTRATION.

SIMILARLY, ONLY THE HEAD OF THE FAMILY/GROUP LEADER IS INVITED TO SHOW UP AT THE RECEPTION TO FINALIZE THE CHECK-OUT OPERATIONS. THE REMAINING MEMBERS OF THE FAMILY/GROUP ARE ADVISED NOT TO CREATE GATHERINGS NEAR THE RECEPTION AREA.

THE DELIVERY TIME OF THE BUNGALOWS MAY BE DELAYED COMPARED TO THE NORMAL CHECK-IN TIME.

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4 – Behavioural standards and service provision

THE IMPLEMENTATION OF THE CURRENT PROTOCOLS IMPLIES COMPLIANCE WITH THE FOLLOWING POINTS:

- THE CLIENTS OF THE CAMPSITE MUST ALWAYS USE THE MASK IN INDOOR SPACES (FOR EXAMPLE IN COMMERCIAL ACTIVITIES, IN COMMON AREAS AND IN TOILETS) OR IN ANY CASE WHEN IT IS NOT POSSIBLE TO RESPECT THE INTERPERSONAL DISTANCE OF AT LEAST 1 METER, EXCEPT FOR MEMBERS OF THE SAME FAMILY/GROUP, OR SUBJECTS WHO SHARE THE SAME ACCOMMODATION ENVIRONMENTS;
- AVOID ANY KIND OF GATHERING IN THE COMMON AREAS, IN THE BUNGALOWS AND IN THE PITCHES;
- ORDINARY OR EXTRAORDINARY MAINTENANCE OPERATIONS IN INDOOR SPACES BY PERSONNEL IN CHARGE IN THE PRESENCE OF CUSTOMERS MUST BE EXECUTED RESPECTING THE INTERPERSONAL DISTANCE OF AT LEAST 1 METER.

THE APPLICATION OF THE CURRENT PROTOCOLS PRODUCES CHANGES COMPARED TO THE SERVICES NORMALLY PROVIDED.

IN PARTICULAR, IT SHALL:

- IT WILL NOT BE ALLOWED TO ENTER THE STRUCTURE OF NON-REGISTERED VISITORS;
- THE USE OF THE SWIMMING POOL WILL NOT BE GUARANTEED;
- THE PROGRAMMING OF MUSICAL EVENTS AND ANIMATION IS CURRENTLY SUSPENDED.